UNITED STATES DISTRICT COURT FOR THE SOUTHERN DISTRICT OF GEORGIA

WILLIAM H. CARTER,

Plaintiff(s),

v.

NCO FINANCIAL SYSTEMS, INC.,

Defendant(s).

CASE NO. 3:11-CV-00107-DHB-WLB

GREGORY STEVENS' SUPPLEMENTAL AFFIDAVIT IN SUPPORT OF NCO'SMOTION FOR SUMMARY JUDGMENT

COUNTY OF PASCO

STATE OF FLORIDA

BEFORE ME, the undersigned authority, personally came and appeared: Gregory Stevens who, after being duly sworn, did depose and state:

- 1. My name is Gregory Stevens, I am over the age of eighteen, and I am the NCO Financial Systems, Inc. ("NCO") Vice President of Audit Compliance Operations Control. Before taking this position in February 2012, I was Vice President of Customer Contact Management, which position I held since February 1, 2008. I am personally familiar with NCO's collection procedures in place from November 1, 2009 to the present. In my position as Vice President of Audit Compliance, I have access to and I am familiar with NCO's files and records regarding collection accounts maintained in the ordinary course of business. I am competent and authorized to give this affidavit.
- 2. I have reviewed the pleadings, allegations, and NCO's account history notes relating to the account at issue in the name of plaintiff, William H. Carter.
- 3. On November 10, 2009, First Premier Bank electronically placed an account ending in 1656 in plaintiff's name with NCO for collection. Attached hereto as Exhibit A are true and correct copies of NCO's account records for plaintiff's account showing the information First Premier provided and uploaded into NCO's system. The amount referred for collection was \$414.13. First Premier Bank also provided plaintiff's address, social security number and phone number.

- 4. The account notes confirm on November 15, 2009, NCO pulled plaintiff's credit report for use in furtherance of its collection activities relating to that account.
- 5. On November 20, 2009, NCO began collection efforts on the account.
- 6. Although I understand plaintiff contends he does not have a First Premier Bank account, NCO had no reason to believe the account placed by First Premier Bank was not plaintiff's account.
- 7. I have provided this sworn affidavit of my own free will and the information contained in this affidavit is true and correct.

FURTHER AFFIANT SAYETH NOT. Dated this \leq day of October 2012.

SWORN TO AND SUBSCRIBED BEFORE ME THIS

My Commission Expires:

\\sfnfs02\pro[awdocs\6947\6947-28896\Carter, William H. (Pro Se)\825129.doc

ANNIE LAURA BALLARD DAVENPORT Notary Public - State of Florida My Comm. Expires Apr 17, 2015 Commission # EE 84858 Bonded Through National Notary Assn.

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FACT SHEET

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CR$ #1
             AJ0893
                                                   Client #:
                                                                 GENFPB-B
             CARTER, WILLIAM H
                                                   FIRST PREMIER BANK
Name:
                                                   Acct #1
                                                                 1656
Address:
City/State: EASTMAN, GA 31023-6233
Home Phone: (000) 000-0000
Work Phone: ( ) -
                                                   Regarding: First PREMIER Bank
Amt Refered: 414.13
                                                   Current Bal:
                                                                        414.13
Soc Sec No: -4827
Employer:
                                                   Comm Rate:
                                                   Costs:
Ck Chg/Fee:
                                                                           0.00
                                                                          0.00
                                                              0.00
                                                   other
             82 FDCPA NO CONTACT
666 LEGAL REST
10/30/07
                                                   Interest Rate:
Interest Amt:
Status:
                                                                         0.000%
                                                                          0.00
Coll Unit:
                                                   Date Received: 11/10/09
Date Last:
Activity Code: QQ RETURN TO CLIENT
             Last:
000-00-0000
(000) 000-0000
                                              First:
Spouse Name
        SS#
        Emp
                                              First:
Co Maker
               Last:
               000-00-0000
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(000) 000-0000
        SS#
        Home
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|----------------|--|-------------|-------------|-------------|-------|--------|
| Phone Nbr | Name/Address | zip | Type/Status | Source/When | cf/I | C |
| () - | CARTER, WILLIAM H | | N-Debtor | J-Master | UNKN | |
| ` , | | | F-Previous | 11/10/09 | UNKN | Unk |
| (478) 220-4053 | CARTER, WILLIAM H | - | N-Debtor | I-Lex/Nexis | LOW | |
| () | 2.37, 2.11 | | 0-New | 11/10/09 | LAND | Unk |
| (770) 233-9349 | CARTER, WILLIAM H | | N-Debtor | I-Lex/Nexis | MEDI | |
| (170) 200 0010 | Criticity Hamilton II | | 0-New | 11/10/09 | LAND | unk |
| (770) 233-9598 | CARTER, WILLIAM H | | N-Debtor | I-Lex/Nex1s | MEDI | |
| (,,0) 233 3330 | Criticity indudation is | | 0-New | 11/10/09 | LAND | Unk |
| (770) 233-0856 | CARTER, WILLIAM H | | N-Debtor | I-Lex/Nexis | MEDI | |
| (110) 255-0050 | CARTERS HILLEAN H | | 0-New | 11/10/09 | LAND | Unk |
| (478) 680-0503 | CARTER, WILLIAM H | | N-Debtor | I-Lex/Nexis | LOW | ~ |
| (470) 003-0333 | CHITCH HALLAND II | | 0-New | 11/10/09 | CELL | Man |
| (478) 221-0016 | WHITEHEAD, DWAYNE | | H-Associate | I-Lex/Nexis | UNKN | 1.1001 |
| (4/6) 231-0010 | WHITEHEAD, DWATTE | 4 | 0-New | 11/10/09 | UNKN | Unk |
| (470) 220-4444 | SANFORD, LANEDA | | H-Associate | I-Lex/Nexis | UNKN | Viiit |
| (4/6) 220-4444 | SANFORD, LAMEDA | THE RESERVE | 0-New | 11/10/09 | UNKN | Unk |
| (678) 516-7331 | DALI | ود والمالية | 6-Relative | I-Lex/Nexis | UNKN | VIIII |
| (010) 310-1327 | TALE | | 0-New | 11/10/09 | UNKN | Unk |
| (770) E67ODER | LATRICO VIOLET | - | 6-Relative | I-Lex/Nexis | UNKN | Oin |
| (110) 301-0030 | LAIDLER, VIOLET | | 0-New | 11/10/09 | UNKN | Unk |
| | Constitution in the contraction of the | - | O.MON | 77/ 70/ 00 | CHICH | VIIIX |
| | | | | | | |

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| AJ0893 CARTER, WILLIAM H | Page 2 |
|---|---|
| Phone Nbr (770) 946-4365 PIRKLE (256) 775-7814 PARTEE, SANDRA (478) 374-8299 WHITEHEAD, PATRICIA (478) 374-6200 WHITEHEAD, WAYNE (478) 553-9136 (478) 689-6028 CARTER, WILLIAM H | Zip Type/Status Source/When Cf/I C 6-Relative I-Lex/Nexis UNKN 0-New 11/10/09 UNKN UNK 6-Relative I-Lex/Nexis UNKN 0-New 11/10/09 UNKN UNK 6-Relative I-Lex/Nexis UNKN 0-New 11/10/09 UNKN UNK 0-New 11/10/09 UNKN UNK N-Debtor 4-T/U HIGH 0-New 11/15/09 UNKN UNK N-Debtor J-Master UNKN 1-Cease Calls 11/01/11 UNKN UNK |
| | |
| | 11/10/09 13:41 CC/CC SCORE-000 SYS 11/10/09 17:12 CC/CC LXN A1-5607 COTTONDALE AVE 11/10/09 17:12 CC/CC LXN CSZ-EASTMAN GA 310235237 11/10/09 17:12 IR/GI LXN NB SKP - SHP ADD ASC REL 11/15/09 10:40 CC/CC SCORE-002 SYS 11/15/09 10:35 AG/IR I4L DEBTOR CREDIT BUREAU DATA ON O SCREE N 11/16/09 10:35 AG/IR SYS 11/16/09 10:35 TA/ PL1 SYS 11/17/09 02:14 AG/IR SYS NEW PLMT - BALANCE UPDATE SENT 11/17/09 03:09 SN/A NEW PLMT - BALANCE UPDATE SENT 11/18/09 08:51 CC/CC COLL UNIT NC1 NEE 11/19/09 03:09 SN/A 11/20/09 06:30 VR/NA 111909 1657 VOX IH.NA 4786896028 LV NO ANSWER 11/20/09 19:59 MN/NA 112009 1226 VOX MO.NA 4786896028 LV NO ANSWER 11/21/09 05:32 MN/NA 112009 1909 VOX MO.NA 4786896028 LV NO ANSWER 11/21/09 15:02 MN/NA 112109 0850 VOX MO.NA 4786896028 LV NO ANSWER 11/21/09 17:01 MN/NA 112109 1340 VOX MO.NA 4786896028 LV NO ANSWER 11/21/09 18:39 MN/NA 112109 1550 VOX MO.NA 4786896028 LV NO ANSWER 11/21/09 18:39 MN/NA 112109 1550 VOX MO.NA 4786896028 LV NO ANSWER 11/21/09 10:22 VR/NA 112309 1459 VOX IH.NA 4786896028 LV NO ANSWER 11/26/09 04:25 VR/NA 112509 1330 VOX Page 2 |

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| A30893 | CARTER, WILLIA | м н | | Page 3 | |
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| | PAYMENTS | . | ~~~~ | TRANSACTIONS | |
| Date | | Code | Rate | DATE TIME AC/RCCOMMENT | ID |
| | | | | IH.NA 4786896028 LV NO ANSWER 11/26/09 19:51 VR/NA 112609 1434 | VOX |
| | | | | IH.NA 4786896028 LV NO ANSWER 11/27/09 16:45 VR/NA 112709 1006 | VOX |
| | | | | | VOX |
| | | | | IH,NA 4786896028 LV NO ANSWER 11/28/09 05:09 VR/NA 112709 1758 | VOX |
| | | | | IH.NA 4786896028 LV NO ANSWER 11/28/09 14:50 VR/NA 112809 1115 | VOX |
| | • | | | IH.NA 4786896028 LV NO ANSWER 11/28/09 19:49 VR/NA 112809 1714 | vox |
| | | | | TH.NA 4786896028 LV NO ANSWER 11/29/09 17:52 MN/NA 112909 1346 | VOX |
| | | | | MO.NA 4786896028 LV NO ANSWER 11/29/09 17:52 MN/NA 112909 1314 | VOX |
| | | | | MO.NA 4786896028 LV NO ANSWER 11/30/09 04:00 MN/NA 112909 1634 MO.NA 4786896028 LV NO ANSWER | VOX |
| | | | | 11/30/09 04:00 MN/NA 112909 1945 MO.NA 4786896028 LV NO ANSWER | VOX |
| | | | | 11/30/09 20:23 VR/NA 113009 1044 IH.NA 4786896028 LV NO ANSWER | VOX |
| | | | | 11/30/09 20:23 VR/NA 113009 1116 IH.NA 4786896028 LV NO ANSWER | ΫΟΧ |
| | | | | 12/02/09 17:51 MN/NA 120209 0933 MO.NA 4786896028 LV NO ANSWER | VOX |
| | | | | 12/02/09 20:45 MN/NA 120209 1710 MO.NA 4786896028 LV NO ANSWER | VOX |
| | | | | 12/05/09 19:46 MN/NA 120509 1023 MO.NA 4786896028 LV NO ANSWER | VOX |
| | | | | 12/06/09 15:01 MH/LM 4786896028 XMMAIN94 | T3 |
| | | | | 12/09/09 20:41 MN/NA 120909 1444 MO.NA 4786896028 LV NO ANSWER | VOX |
| | | | | 12/10/09 20:36 MN/NA 121009 1151 MO,NA 4786896028 LV NO ANSWER | VOX |
| | | | | 12/11/09 05:40 MN/NA 121009 2003 MO.NA 4786896028 LV NO ANSWER | VOX |
| | | | | 12/14/09 06:16 CC/CC DT LAST-00 00 00- | \$YS |
| | | | | 12/15/09 04:00 MN/NA 121409 1030 MO.NA 4786896028 LV NO ANSWER | VOX |
| | | | | 12/15/09 09:02 MN/NA 121409 2022 MO.NA 4786896028 LV NO ANSWER | VOX |
| | | | | 12/16/09 12:26 MN/NA 121509 1343 MO.NA 4786896028 LV NO ANSWER | VOX |
| | | | | 12/16/09 17:42 MH/DL 121609 1021 AH,DL 4786896028 | ASP |
| | | | | 12/19/09 05:02 MN/NA 121809 1421 MO.NA 4786896028 LV NO ANSWER Page 3 | VOX |

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|----------|---------|-------|--------|------|-----|
| 12/19/09 | 16:01 | MH/DL | 121909 | 1015 | ASP |
| AH DL | 4786896 | 028 | | | |
| 12/21/09 | 04:52 | MN/NA | 122009 | 1711 | VOX |

| Date Amount Code RateDATE TIME AC/RCCOMMEN MO.NA 4786896028 LV NO ANSWER 12/21/09 16:46 MN/NA 122109 113 MO.NA 4786896028 LV NO ANSWER | rr ID |
|---|--------|
| 12/21/09 <u>16:46 MN</u> /NA 122109 113 | |
| | 8 VOX |
| 12/23/09 20:39 cc/cc | SY\$ |
| DT LAST-03 11 07-11 11 11 12 11 12 11 12 11 12 11 12 11 12 11 12 12 | |
| MO.NA 4786896028 LV NO ANSWER 12/24/09 19:47 MN/NA 122409 124 | 6 Vox |
| MO. NA 4786896028 LV NO ANSWER | _ |
| 12/29/09 04:25 MN/NA 122809 163 MO.NA 4786896028 LV NO ANSWER | _ |
| 12/30/09 13:05 MN/NA 122909 142 MO.NA 4786896028 LV NO ANSWER | 20 VOX |
| 12/30/09 19:06 MN/NA 123009 090 | 4 VOX |
| MO.NA 4786896028 LV NO ANSWER 01/01/10 18:40 MN/NA 010110 101 | 7 VOX |
| MO.NA 4786896028 LV NO ANSWER 01/02/10 19:52 MN/NA 010210 101 | 3 VOX |
| MO', NA 4786896028 LV NO ANSWER 01/02/10 19:52 MN/NA 010210 104 | 5 VOX |
| MO.NA 4786896028 LV NO ANSWER | |
| 01/04/10 18:45 MH/AM 4786896028 XMMAIN94 | т3 |
| 01/06/10 17:18 MH/DL 010610 114 AH.DL 4786896028 | l8 ASP |
| 01/09/10 19:46 MN/NA 010910 105 | i2 vox |
| MO.NA 4786896028 LV NO ANSWER 01/11/10 20:52 VR/NA 011110 155 | 51 VOX |
| IH.NA 4786896028 LV NO ANSWER 01/13/10 04:00 VR/NA 011210 164 | S VOX |
| IH.NA 4786896028 LV NO ANSWER | |
| IH.NA 4786896028 LV NO ANSWER | |
| 01/13/10 16:57 MH/DL 011310 103 AH.DL 4786896028 | 32 ASP |
| 01/15/10 06:51 VR/NA 011410 143 1H.NA 4786896028 LV NO ANSWER | 3 VOX |
| 01/15/10 17:52 MH/DL 011510 135 | il ASP |
| AH.DL 4786896028 01/16/10 06:04 TG/TA TRIGGER SE | NT TRG |
| 01/16/10 19:51 mn/na 011610 115 mo.na 4786896028 lv no answer | 7 VOX |
| 01/18/10 20:59 VR/NA 011810 120 | 3 VOX |
| IH.NA 4786896028 LV NO ANSWER 01/18/10 20:59 VR/NA 011810 123 | xov 81 |
| IH.NA 4786896028 LV NO ANSWER 01/19/10 20:34 MN/NA 011910 105 | 52 VOX |
| MO.NA 4786896028 LV NO ANSWER Page 4 | |

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| 01/19/10 20:34 MN/NA | 011910 1019 | VOX |
| MO.NA 4786896028 LV | NO ANSWER | |
| 01/20/10 10:26 MH/AM | | Т3 |
| 4786896028 XMMAIN94 | | |
| 01/21/10 20:02 VR/NA | 012110 1407 | VOX |
| THE NA 4786806028 11/ | NO ANSWER | |

| | -PAYMENTS | | | | | | ONS | |
|------|-----------|------|------|-------------------|-------------------|--------|---------------------------------------|------------|
| Date | Amount | Code | Rate | DATE | TIME | AC/RC | COMMENT | - ID |
| | | | | 01/22/10 | 08:16 4786896 | VR/NA | 012110 1951 NO ANSWER | VOX |
| | | | | 01/23/10 | 04:38 | AN/NA | 012210 1044 | VOX |
| | | | | 01/23/10 | 19:50 | MN/NA | NO ANSWER 012310 1002 | VOX |
| | | | | 01/26/10 | 20:44 | VR/NA | NO ANSWER 012610 1330 NO ANSWER | VOX |
| | | | | 01/27/10 | 17:54 4786896 | MH/DL | 012710 1300 | ASP |
| | | | | 01/28/10 | 20:35 | MN/NA | 012810 1235 NO ANSWER | VOX |
| | | | | 01/30/10 | 04:21 | VR/NA | 012910 1135 | VOX |
| | | | | 1H.NA 01/30/10 | 04:58 | VR/NA | NO ANSWER 012910 1949 | VOX |
| | | | | 02/01/10 | 20:31 | VR/NA | NO ANSWER 020110 1251 | VOX |
| | | | | 02/04/10 | 07:19 | MH/DL | NO ANSWER 020310 1431 | ASP |
| | | | | 02/04/10 | 4786896 10:02 | MH/AM | | T 3 |
| | | | | 02/05/10 | 96028 XM 17:10 | MN/NA | 020510 0844 | VOX |
| | | | | 02/06/10 | 04:00 | MN/NA | NO ANSWER 020510 1911 | VOX |
| | | | | 02/06/10 | 16:41 | MN/NA | NO ANSWER 020610 0905 | VOX |
| | | | | 02/06/10 | 4786896 18:41 | MN/NA | 020610 1624 | Vox |
| | | | | 02/08/10 | 20:43 | MN/NA | | VOX |
| | | | | 02/09/10 | 08:20 | MN/NA | NO ANSWER 020810 2004 | VOX |
| | | | | 02/09/10 | 10:41 | CC/CC | NO ANSWER | SYS |
| | | | | AUX2 | POS 3-PF | REMIER | BANKCARD, LLC | |
| | | | | 02/10/10 | 04:00 4786896 | VR/NA | 020910 1520 NO ANSWER | VOX |
| | | | | 02/11/10 | 20:58 | VR/NA | 021110 1307 NO ANSWER | VOX |
| | | | | 02/13/10 | 05:20 | VR/NA | 021210 1316 | VOX |
| | | | | 02/13/10 | 15:43 | MN/NA | NO ANSWER 021310 1041 NO ANSWER | VOX |

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| 02/13/10 | 17:45 MN/NA | 021310 1452 | VOX |
| MO, NA | 4786896028 LV | NO ANSWER | |
| 02/16/10 | 04:24 VR/NA | 021510 1308 | VOX |
| IH.NA | 4786896028 LV | NO ANSWER | |
| 02/16/10 | 17:47 VR/NA | 021610 1159 | VOX |
| IH.NA | 4786896028 LV | NO ANSWER | |
| 02/16/10 | 18:53 VR/NA | 021610 1534 | VOX |
| IH.NA | 4786896028 LV | NO ANSWER | |
| 02/17/10 | 16:38 VR/NA | 021710 1144 | VOX |

| | ARTER, WILLI | | | Page 6TRANSACTIONS | | | | |
|------|---------------------|------|------|--------------------|------------------|------------------|--------------------------|-------|
| Date | -PAYMENTS Amount | Code | Rate | DATE | | AC/RC | COMMENT | ID |
| | | | | IH.NA 02/18/10 | | | NO ANSWER 021810 0904 | VOX |
| | | | | MO.NA | 4786896 | 028 LV | NO ANSWER | YOX |
| | | | | 02/18/10 | 18:52 | MN/NA | 021810 1544 | VOX |
| | | | | MO.NA 02/20/10 | 4786896 | VR/NA | NO ANSWER 021910 1602 | VOX |
| | | | | | | | NO ANSWER | VUM |
| | | | | 02/20/10 | 18:36 | MN/NA | 022010 1449 | VQX |
| | | | | | 4786896 | 028 LV | NO ANSWER | VOV |
| | | | | 02/22/10 | 20:54 4786896 | VR/NA 1 | 022210 1242 NO ANSWER | VOX |
| | | | | 02/24/10 | 07:18 | MH/DL | 022310 1314 | ASP |
| | | | | | 4786896 | | 000440 4405 | Vov |
| | | | | 02/25/10 | 10:38 | VR/NA | 022410 1432 NO ANSWER | VOX |
| | | | | 02/26/10 | 09:48 | VR/NA | | VOX |
| | | | | IH.NA | 4786896 | 1028 LV | NO ANSWER | |
| | | | | 02/27/10 | 05:23 | VR/NA | 022610 1411 NO ANSWER | VOX |
| | | | | 02/27/10 | 20:03 | VR/NA | | VOX |
| | | | | | | | NO ANSWER | |
| | | | | 03/02/10 | 04:22 | VR/NA | | VOX |
| | | | | 03/02/10 | 4/8689¢ | VR/NA | NO ANSWER 030210 1005 | vox |
| | | | | | | | NO ANSWER | 10/1 |
| | | | | 03/02/10 | 16:52 | VR/NA | 030210 1414 | VOX |
| | | | | | | | NO ANSWER | VOX |
| | | | | 03/03/10 TH.NA | 09:17 4786896 | VR/NA 1028 LV | 030210 1844 NO ANSWER | YUX |
| | | | | 03/03/10 | 16:43 | VR/NA | | VOX |
| | | | | | | | NO ANSWER | VOV |
| | | | | 03/04/10 | 07:34 4786896 | VR/NA VI 8008 | 030310 1818 NO ANSWER | VOX |
| | | | | 03/04/10 | 17:41 | MH/DL | | ASP |
| | | | | AH DL | 4786896 | 028 | | |
| | | | | 03/05/10 | 19:31 | VR/NA | | VOX |
| | | | | 03/06/10 | 06:09 | VR/NA | NO ANSWER 030510 2005 | VOX |
| | | | | IH.NA | 4786896 | 028 LV | NO ANSWER | |
| | | | | 03/06/10 | 16:04 | AN/NM | | VOX |
| | | | | MO.NA 03/06/10 | 4/86896 17:40 | NA/NA | NO ANSWER 030610 1443 | VOX |
| | | | | Page 6 | 27 1 30 | eny ny | 000040 4110 | 1 0/1 |

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| MO.NA | 4786896028 LV | NO ANSWER | |
| 03/09/10 | 05:38 VR/NA | 030810 1208 | VOX |
| IH.NA | 4786896028 LV | | |
| 03/09/10 | 11:50 VR/NA | 030810 2004 | VOX |
| IH.NA | 4786896028 LV | NO ANSWER | |
| 03/10/10 | 04:00 VR/NA | 030910 1343 | VOX |
| IH, NA | 4786896028 LV | | |
| 03/10/10 | 20:57 VR/NA | 031010 1644 | VOX |
| IH.NA | 4786896028 LV | | |
| 03/12/10 | 10:18 VR/NA | 031110 1428 | VOX |
| IH.NA | 4786896028 LV | | |
| 03/12/10 | 13:42 VR/NA | 031110 2015 | VOX |

| AJO893 CARTER, WILLIAM H | | | | | Page 7 | | |
|--------------------------|----------|------|------|-------------------|------------------------------|--------------------------|-------|
| | PAYMENTS | | | | TRANSACTIO | ONS | |
| Date | Amount | Code | Rate | DATE | TIME AC/RC | COMMENT | ID |
| | | | | | 4786896028 LV 20:41 VR/NA | NO ANSWER 031210 1021 | VOX |
| | | | | IH.NA | 4786896028 LV | NO ANSWER | |
| | | | | 03/13/10 | 17:49 VR/NA 4786896028 LV | 031310 0951 NO ANSWER | VOX |
| | | | | 03/16/10 | 09:59 VR/NA | 031510 1340 | VOX |
| | | | | IH.NA 03/16/10 | 4786896028 LV 15:32 MN/NA | NO ANSWER 031610 0952 | Vox |
| | | | | MO.NA | 4786896028 LV | NO ANSWER | |
| | | | | 03/17/10 MO NA | 07:50 MN/NA 4786896028 LV | 031610 1730 NO ANSWER | VOX |
| | | | | 03/17/10 | 19:13 MH/DL | 031710 0854 | ASP |
| | | | | AH.DL 03/19/10 | 4786896028 08:36 VR/NA | 031810 1531 | VOX |
| | | | | IH.NA | 4786896028 LV | NO ANSWER | \/O\/ |
| | | | | 03/20/10 TH.NA | 05:07 VR/NA 4786896028 LV | 031910 1525 NO ANSWER | VOX |
| | | | | 03/20/10 | 15:38 MN/NA | 032010 1123 | VOX |
| | | | | 03/20/10 | 4786896028 LV 17:47 MN/NA | 032010 1434 | VOX |
| | | | | MO.NA | 4786896028 LV | | VOX |
| | | | | 03/20/10 MO.NA | 18:49 MN/NA 4786896028 LV | 032010 1615 NO ANSWER | VUX |
| | | | | 03/22/10 | 16:57 MH/DL 4786896028 | 032210 0853 | ASP |
| | | | | 03/24/10 | 04:00 VR/NA | | VOX |
| | | | | IH.NA 03/24/10 | 4786896028 LV 17:52 MN/NA | NO ANSWER 032410 1247 | VOX |
| | | | | MO.NA | 4786896028 LV | NO ANSWER | |
| | | | | 03/25/10 | 12:43 MN/NA 4786896028 LV | 032410 1956 NO ANSWER | VOX |
| | | | | 03/26/10 | 07:00 VR/NA | 032510 1508 | VQX |
| | | | | IH.NA 03/27/10 | 4786896028 LV 20:00 VR/NA | NO ANSWER 032710 1333 | VOX |
| | | | | IH.NA | 4786896028 LV | NO ANSWER | |
| | | | | 03/31/10 TH.NA | 04:00 VR/NA 4786896028 LV | 033010 1438 NO ANSWER | VOX |
| | | | | 03/31/10 | 18:01 MH/DL | 033110 1204 | ASP |
| | | | | AH.DL Page 7 | 4786896028 | | |

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| 04/01/10 20:53 VR/NA 040110 1506 | VOX |
| IH.NA 4786896028 LV NO ANSWER | |
| 04/03/10 18:37 MN/NA 040310 1325 | VOX |
| MO.NA 4786896028 LV NO ANSWER | |
| 04/04/10 20:40 AJ/IR C105 | SYS |
| 20100404 CLOSE - EFFORTS EXHAUSTED | |
| 04/04/10 20:40 AG/IR | VR5 |
| DEBTOR RECALLED FROM AGENCY - NC1 | |
| 04/04/10 20:40 CC/CC COLL UNIT V81 | SYS |
| 04/04/10 20:40 cc/co | SYS |
| 5433628768921656 ACT CODE 0 | |
| 04/06/10 11:33 AG/IR | I4L |
| DEBTOR FORWARDED TO AGENCY | |
| 04/06/10 11:33 cs/10 | 14L |
| 04/06/10 11:33 TA/ PL2 | SYS |

A30893 Page 8 CARTER, WILLIAM H -----TRANSACTIONS-------Code Rate --DATE-- TIME AC/RC ----COMMENT---- ID --Date--Amount 04/07/10 02:23 AG/IR SYS NEW PLMT - BALANCE UPDATE SENT 04/07/10 06:01 TG/TO TRIGGER REMOVED TRI 04/09/10 05:03 AJ/IR \$101 SYS 20100407 ACKNOWLEDGMENT 20100407 ACKNOWLEDGMENT 04/09/10 23:00 AJ/IR W113 20100408 MISC. DEBTOR LETTER 05/13/10 22:33 AJ/IR S123 20100512 SKIP SEARCH - BAD ADDRESS 05/13/10 22:33 AJ/IR W120 20100512 TELEPHONE DEMAND RESIDENCE 05/13/10 22:35 AJ/IR S123 20100512 SKIP SEARCH - BAD ADDRESS SYS **SYS** SYS SYS 05/13/10 22:35 AJ/IR S123 20100512 SKIP SEARCH - BAD ADDRESS 05/13/10 22:35 AJ/IR W120 20100512 TELEPHONE DEMAND RESIDENCE 05/17/10 21:39 AJ/IR S124 20100514 SKIP TRACE 11/23/10 19:12 CC/CC SY\$ **SYS** SY\$ RETURN GENFPBB-11/23/10 19:12 CC/CC SYS ACTIVITY AD - CBR12672538 11/24/10 07:41 CC/CC SYS ACTIVITY RA - CBR12672538 11/24/10 07:41 CC/CC RETURN DATE 11-23-10 - CBR12672538 SYS 11/24/10 12:49 CC/CO SYS RECALLED DATE HAS BEEN SET RECALLED DATE HAS BEEN SET MASTER FORWARDED FLAG REMOVED FORWARD FLAG WAS F NOW R 11/24/10 12:49 AG/LR C100 SN2 11/25/10 02:40 CC/CC RECALL SENT TO SN2 FOR C100 03/15/11 11:26 SO/CC SOL DATE 00-00-00 - CBR12672538 08/03/11 23:22 CC/CC AUX2 POS 2 - PREMIER BANKCARD, LLC SYS SYS **SYS** SYS Page 8

| 707806 08/03/11 RE - F 2538 | 23:22 REMIER | CC/CC BANKCARI |), LLC - CBR1267 | SYS |
|--------------------------------------|-----------------|-------------------|----------------------------|------------|
| 11/01/11 11/01/11 | 11:45 11:45 | TA/ CS/83 | SN2 | GL4 GL4 |
| 11/01/11 | 11:45 11:45 | SR/SR | RECVD ADL HP~4786896028 | GL4 GL4 |
| 11/01/11 03/05/12 | 14:17 | CC/CC SR/SR | RECVD LAWSUIT | GL4 |

Date Printed: Mar 5, 2012